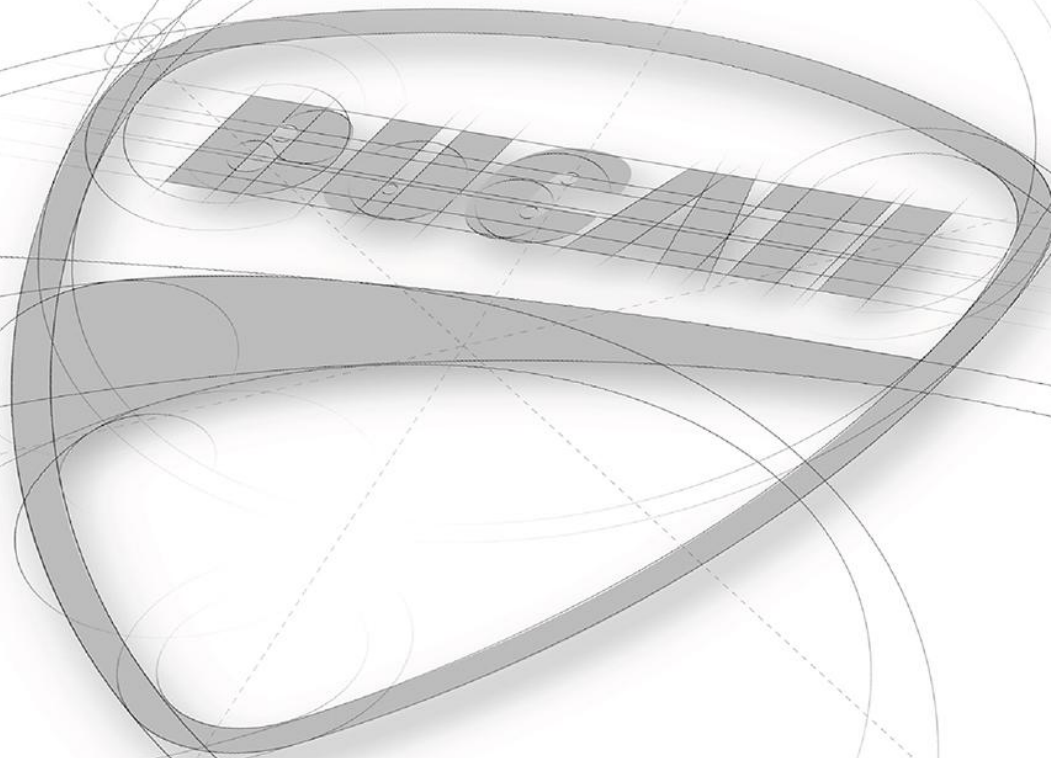


MyDucati Tutorial

English



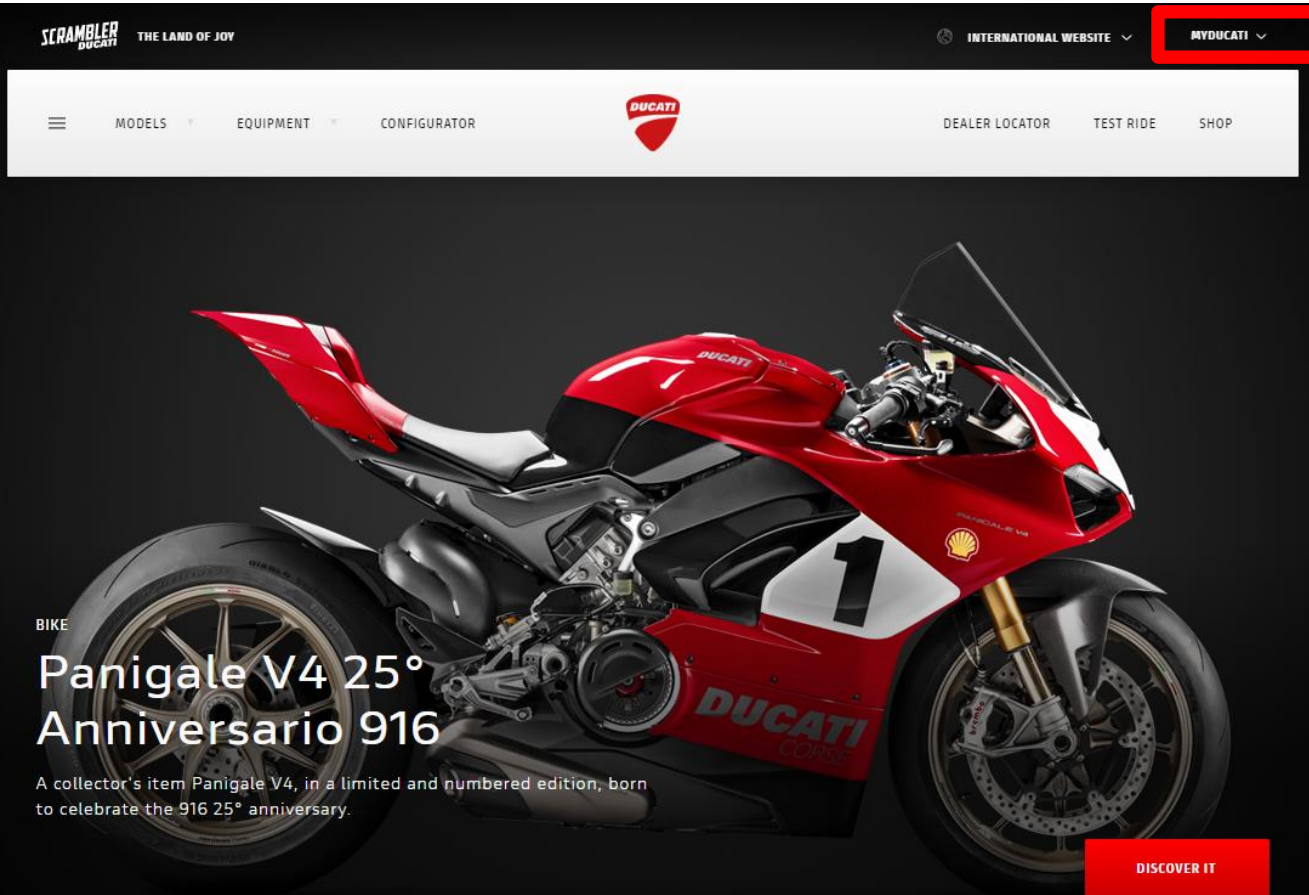
MyDucati Tutorial

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MyDucati

Your personal area on the Ducati website.

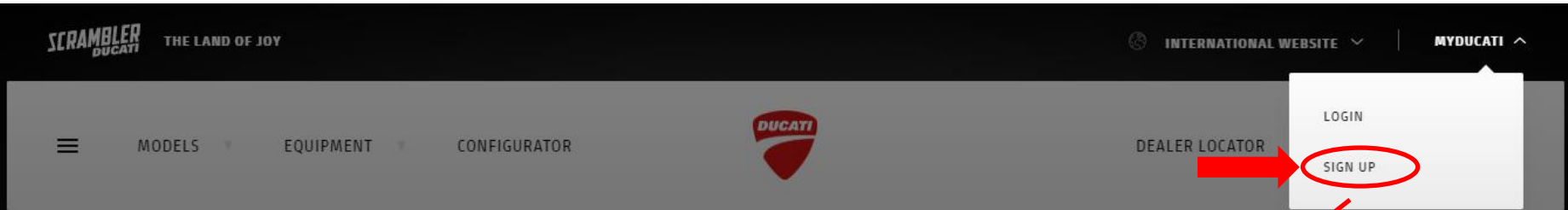


You will find the Ducati website at the following link : <https://www.ducati.com>

Click on **MYDUCATI** (top right) and you will access your personal area.

MyDucati

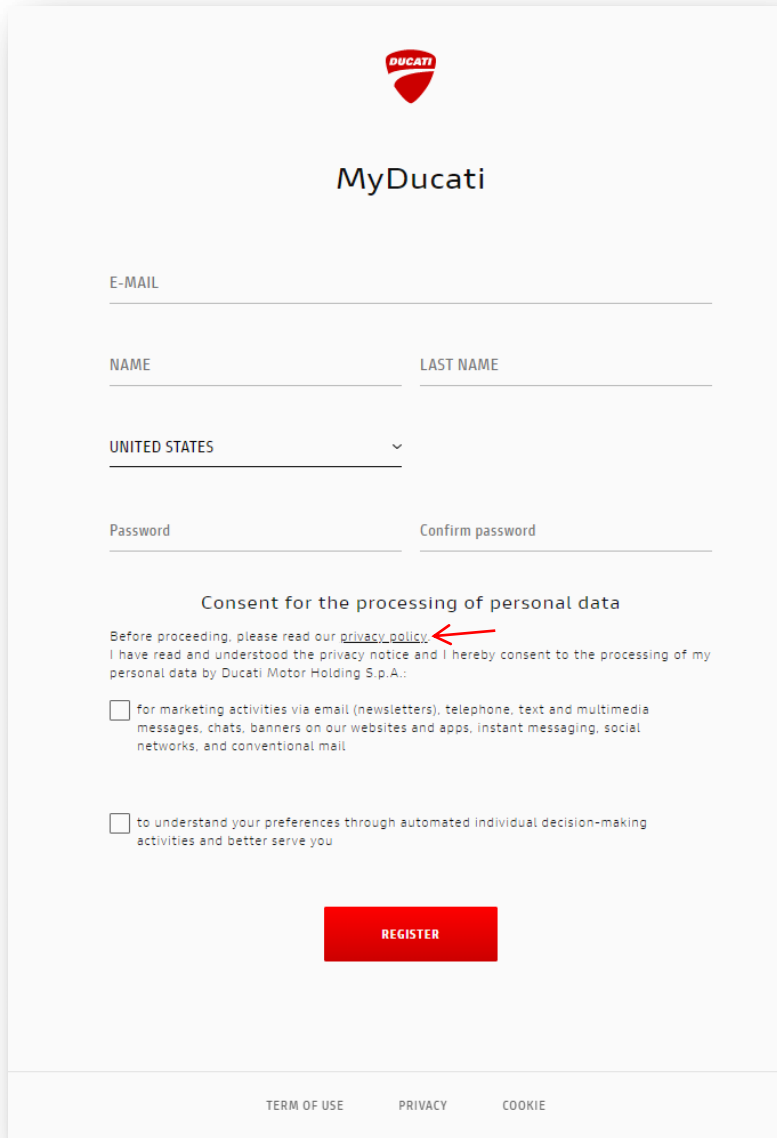
MyDucati Sign up



If you have never registered, click on
SIGN UP

If you have already done, go to page. 6

A screenshot of the MyDucati registration form. The form is white with a red Ducati logo at the top. It contains the following fields: 'E-MAIL', 'NAME', 'LAST NAME', 'UNITED STATES' (a dropdown menu), 'Password', and 'Confirm password'. Below these fields is a section titled 'Consent for the processing of personal data' with two checkboxes: 'for marketing activities via email (newsletters), telephone, text and multimedia messages, chats, banners on our websites and apps, instant messaging, social networks, and conventional mail' and 'to understand your preferences through automated individual decision-making activities and better serve you'. At the bottom of the form is a red 'REGISTER' button. A red arrow points from the 'SIGN UP' button in the header to the top of the form.



The screenshot shows the MyDucati sign-up form. At the top is the Ducati logo. Below it is the text "MyDucati". The form fields are: "E-MAIL" (a single line), "NAME" and "LAST NAME" (two lines), "UNITED STATES" (a dropdown menu), "Password" and "Confirm password" (two lines). Below the fields is a section titled "Consent for the processing of personal data". It contains the text: "Before proceeding, please read our [privacy policy](#)." with a red arrow pointing to the link. Below this is a paragraph: "I have read and understood the privacy notice and I hereby consent to the processing of my personal data by Ducati Motor Holding S.p.A.:". There are two checkboxes: the first is for "marketing activities via email (newsletters), telephone, text and multimedia messages, chats, banners on our websites and apps, instant messaging, social networks, and conventional mail"; the second is for "to understand your preferences through automated individual decision-making activities and better serve you". At the bottom of the form is a red button labeled "REGISTER". At the very bottom of the page are links for "TERM OF USE", "PRIVACY", and "COOKIE".

Complete the form in all its fields:

- › E-mail
 - › If you are already a member of one or more Clubs, we recommend registering with the same e-mail address provided when you joined the Club.
- › First name
- › Last name
- › Country
- › Password
- › Confirm password
- › Consent for the processing of personal data
 - › You can consult the Privacy Policy by clicking on the link on the page.

Then click on **REGISTER**.

You'll receive an email at the address provided and you can complete the registration by following the instructions in the email.

MyDucati

MyDucati Login

The screenshot shows the MyDucati website interface. At the top, there's a navigation bar with 'SCRAMBLER DUCATI THE LAND OF JOY' on the left, a central 'DUCATI' logo, and 'INTERNATIONAL WEBSITE' and 'MYDUCATI' on the right. Below this, a menu bar contains 'MODELS', 'EQUIPMENT', and 'CONFIGURATOR'. A 'DEALER LOCATOR' button is also visible. A dropdown menu is open, showing 'LOGIN' and 'SIGN UP' options. A red arrow points from the 'LOGIN' button to the login form below. The login form has fields for 'USERNAME' and 'PASSWORD', a 'LOG IN' button, and a 'Forgot Your Password?' link. A red arrow points from the 'Forgot Your Password?' link to the 'Forgot password?' page. The 'Forgot password?' page has a 'Password Recovery' section with an 'E-MAIL ADDRESS' field and a 'RESET PASSWORD' button.

Enter your credentials:

- > Username
- > Password

Click on **LOG IN**.

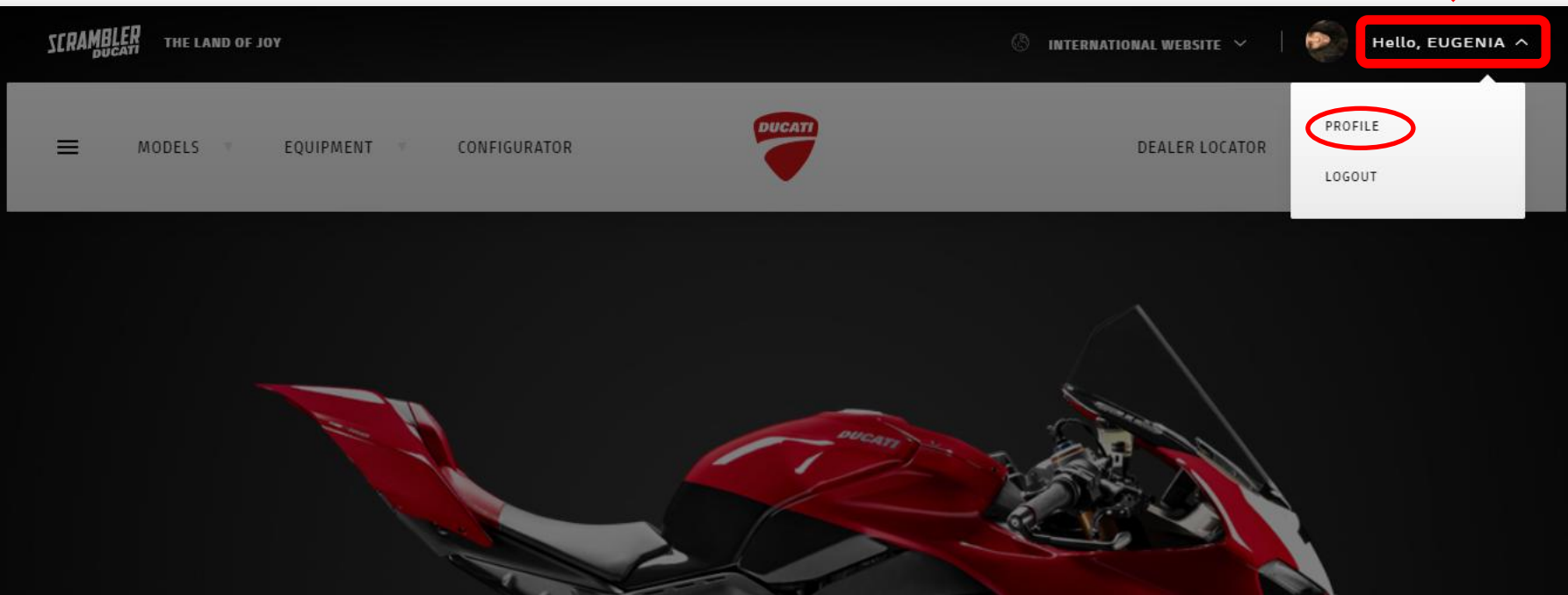
If you don't remember the password click on "Forgot Password?" (under the Login button).

Enter your e-mail address and click on RESET PASSWORD.

You'll receive an email to the indicated address with instructions to reset the password.

MyDucati

Home Page



Click on your name on the top right.

You can then click on:

- › PROFILE

To visit all sections of your personal profile.

- › GO OUT

To log out

GO TO DUCATI SITE

INTERNATIONAL WEBSITE ▾



Hello, EUGENIA ▾



MY GARAGE



MY PROFILE

My profile

PERSONAL INFORMATION

OTHER INFORMATION

PRIVACY

In My profile section you will find three sub-sections:

- › PERSONAL INFORMATION
- › OTHER INFORMATION
- › PRIVACY



MyDucati


Personal information

GO TO DUCATI SITE | INTERNATIONAL WEBSITE | HELLO, EUGENIA

MY GARAGE | MyDucati | MY PROFILE

My profile

PERSONAL INFORMATION | OTHER INFORMATION | PRIVACY

Profile picture	 Edit photo	Your Ducati Code	01174863
Name *	EUGENIA	Last Name *	SIMONI
E-mail *	Change	Password	***** Change
Date of birth	1 / 12 / 1988	Gender	<input type="radio"/> MALE <input checked="" type="radio"/> FEMALE
Facebook Account	<input type="text"/>	Instagram Account	<input type="text"/>
Cell Phone	<input type="text"/>	Street address	<input type="text"/>
City	<input type="text"/>	Zip/Postal Code	<input type="text"/>
Country *	ITALY	Nickname	EUGENIA.SIMONI2291.728201598087


SAVE

In this section, if you wish, you can update your profile with the missing data.

Other information

In this section, if you wish, you can update your profile with your interests.

[GO TO DUCATI SITE](#)
[INTERNATIONAL WEBSITE](#)
Hello, EUGENIA

[MY GARAGE](#)

[MY PROFILE](#)

My profile

[PERSONAL INFORMATION](#)
[OTHER INFORMATION](#)
[PRIVACY](#)

Education	--NONE--	Family Status	--NONE--
Job Position	--NONE--	Company Industry	--NONE--
How many cars do you currently own?	CHOOSE AN OPTION	Main Car	CHOOSE AN OPTION
Height		CM	

What sports do you follow or practise?

	Practiced	Followed
CAR RACING	<input type="checkbox"/>	<input type="checkbox"/>
FOOTBALL/SOCCER	<input type="checkbox"/>	<input type="checkbox"/>
CYCLING	<input type="checkbox"/>	<input type="checkbox"/>
HORSE RIDING	<input type="checkbox"/>	<input type="checkbox"/>
GYM, FITNESS	<input type="checkbox"/>	<input type="checkbox"/>
GOLF	<input type="checkbox"/>	<input type="checkbox"/>
MOTORCYCLE RACING	<input type="checkbox"/>	<input type="checkbox"/>
SWIMMING	<input type="checkbox"/>	<input type="checkbox"/>
BASKETBALL	<input type="checkbox"/>	<input type="checkbox"/>

	Practiced	Followed
SKIING	<input type="checkbox"/>	<input type="checkbox"/>
EXTREME SPORTS	<input type="checkbox"/>	<input type="checkbox"/>
TENNIS	<input type="checkbox"/>	<input type="checkbox"/>
HIKING	<input type="checkbox"/>	<input type="checkbox"/>
SAILING	<input type="checkbox"/>	<input type="checkbox"/>
AMERICAN FOOTBALL	<input type="checkbox"/>	<input type="checkbox"/>
HOCKEY	<input type="checkbox"/>	<input type="checkbox"/>
OTHER	<input type="checkbox"/>	<input type="checkbox"/>

SAVE

My profile

PERSONAL INFORMATION

OTHER INFORMATION

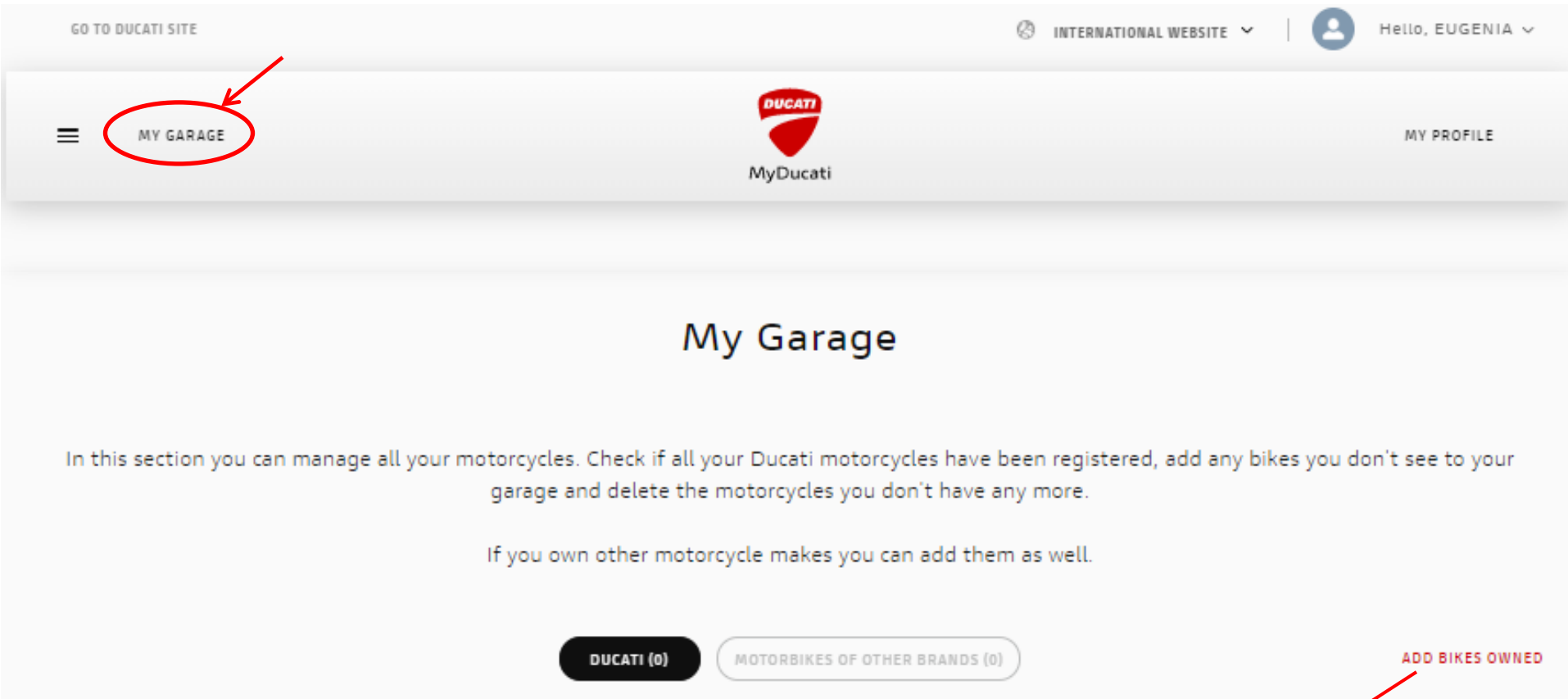
PRIVACY

For Ducati it is important to stay in touch with you, and we hope you feel the same way about us. Your data is a precious asset that Ducati processes with maximum protection and transparency. In this section you can view and update your consent choices and preferences.

I have read and understood the [privacy notice](#) and I hereby consent to the processing of my personal data by Ducati Motor Holding S.p.A.:

- ☒ for marketing activities via email, telephone, text and multimedia messages, chats, banners on our websites and apps, instant messaging, social networks and conventional mail
- ☒ Newsletter Ducati
- ☒ Newsletter Scrambler
- ☒ Newsletter Ducati Online Shop
- ☒ to understand your preferences through automated individual decision-making activities and better serve you

In this section you can consult the Privacy Policy (by clicking on the link indicated) and manage your consent.



GO TO DUCATI SITE

INTERNATIONAL WEBSITE

Hello, EUGENIA

MY GARAGE

MY PROFILE

My Garage

In this section you can manage all your motorcycles. Check if all your Ducati motorcycles have been registered, add any bikes you don't see to your garage and delete the motorcycles you don't have any more.

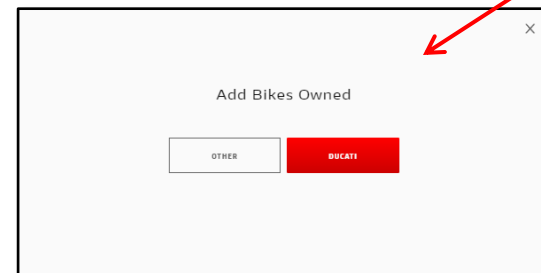
If you own other motorcycle makes you can add them as well.

DUCATI (0) MOTORBIKES OF OTHER BRANDS (0)

ADD BIKES OWNED

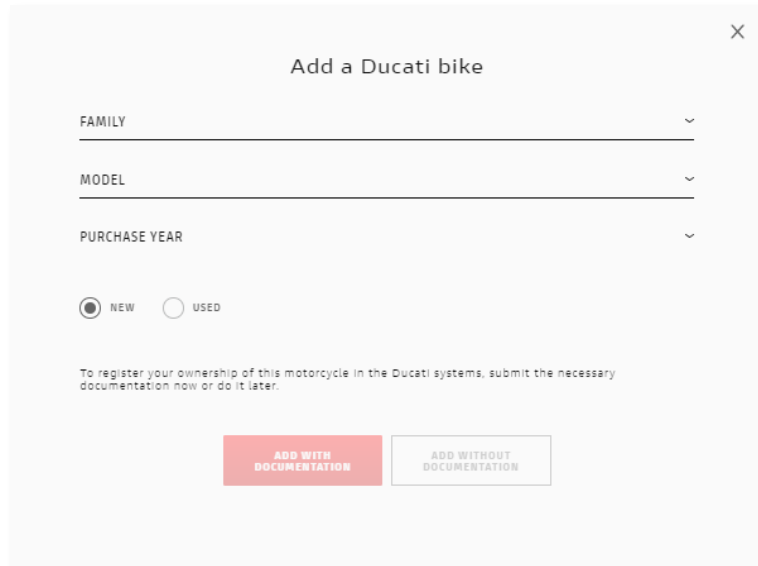
By clicking on **My Garage** you can:

- › View the bikes in your possession (if you have already entered them previously)
- › Enter the motorbike(s) owned by clicking on the **ADD BIKES OWNED** button



MyDucati

Add a Ducati bike

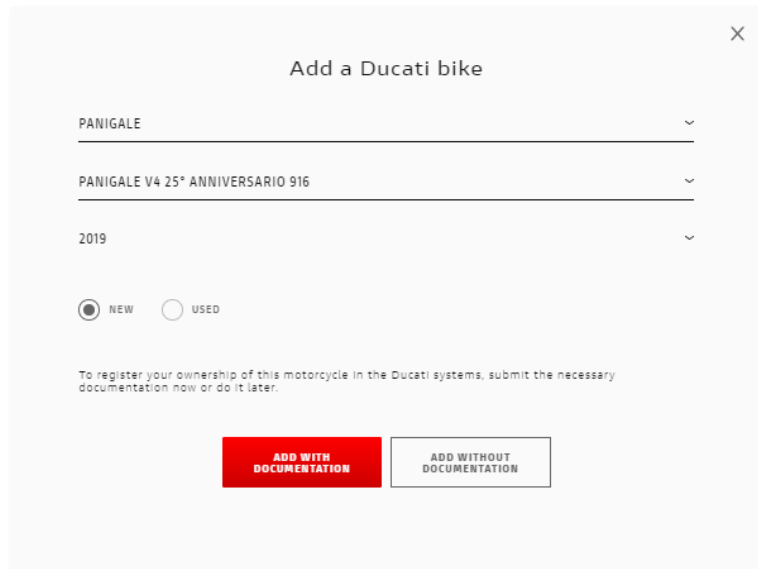


A screenshot of a web form titled "Add a Ducati bike" with a close button (X) in the top right corner. The form contains three dropdown menus labeled "FAMILY", "MODEL", and "PURCHASE YEAR". Below these are two radio buttons: "NEW" (selected) and "USED". A small text note states: "To register your ownership of this motorcycle in the Ducati systems, submit the necessary documentation now or do it later." At the bottom are two buttons: "ADD WITH DOCUMENTATION" (highlighted in red) and "ADD WITHOUT DOCUMENTATION" (outlined).

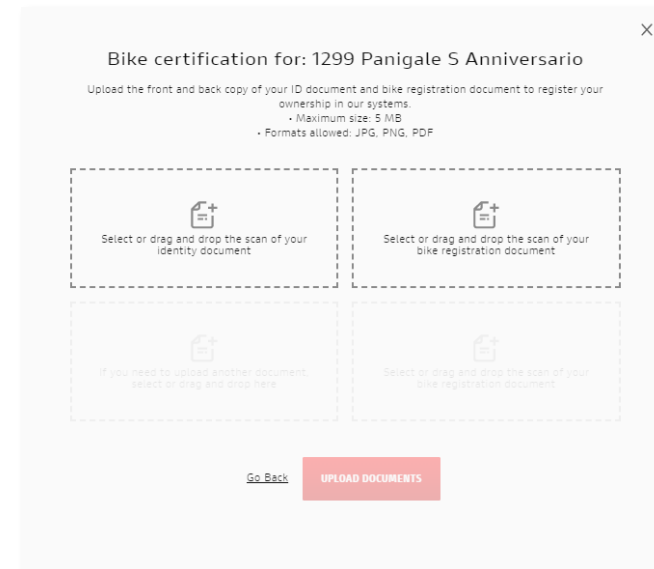
You can complete this section with the data relating to your Ducati.

If your bike is not in the list, select Other and enter the model yourself.

You can enter the necessary documentation immediately or at a later time.



A screenshot of the same "Add a Ducati bike" form, but with specific data entered: "PANIGALE" in the FAMILY dropdown, "PANIGALE V4 25° ANNIVERSARIO 916" in the MODEL dropdown, and "2019" in the PURCHASE YEAR dropdown. The "NEW" radio button remains selected. The text note and buttons at the bottom are identical to the previous screenshot.

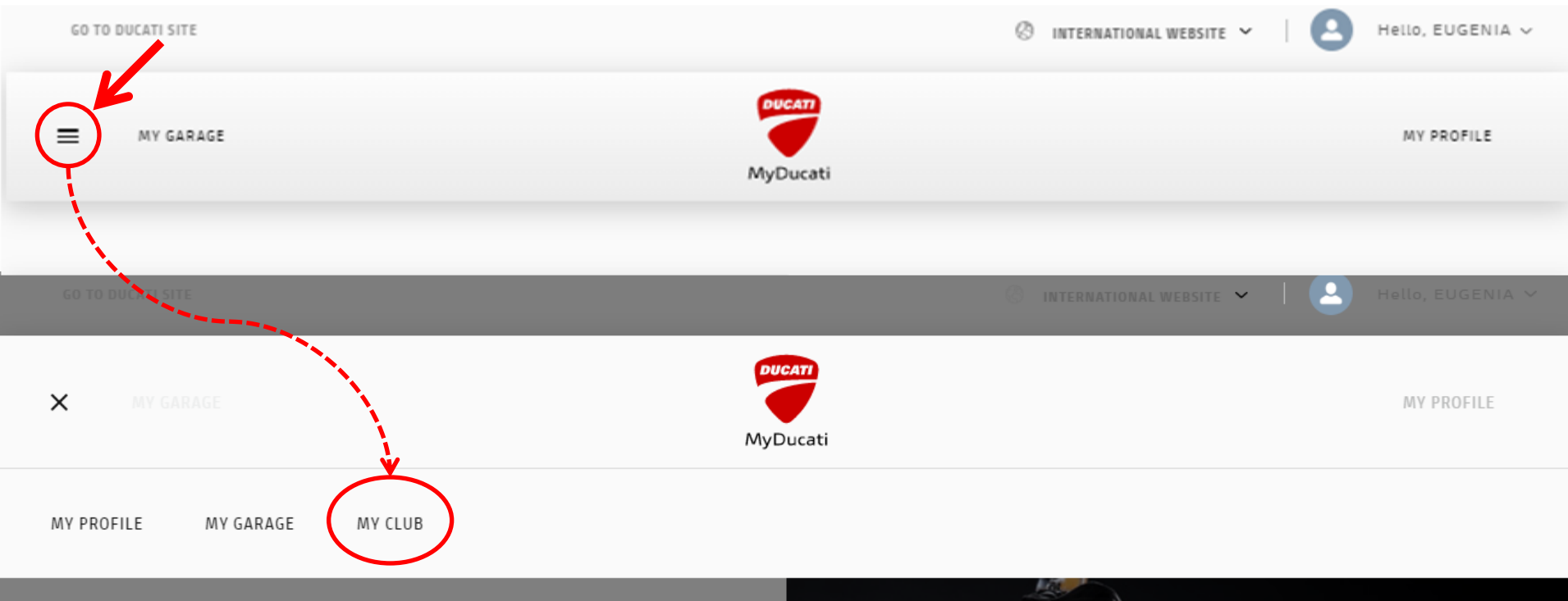



A screenshot of a document upload screen titled "Bike certification for: 1299 Panigale S Anniversario" with a close button (X) in the top right corner. The instructions read: "Upload the front and back copy of your ID document and bike registration document to register your ownership in our systems." Below this, it specifies "Maximum size: 5 MB" and "Formats allowed: JPG, PNG, PDF". There are four dashed boxes for document uploads. The top-left box is labeled "Select or drag and drop the scan of your identity document". The top-right box is labeled "Select or drag and drop the scan of your bike registration document". The bottom-left box is labeled "If you need to upload another document, select or drag and drop here". The bottom-right box is labeled "Select or drag and drop the scan of your bike registration document". At the bottom are two buttons: "Go Back" (text link) and "UPLOAD DOCUMENTS" (highlighted in red).



MyDucati

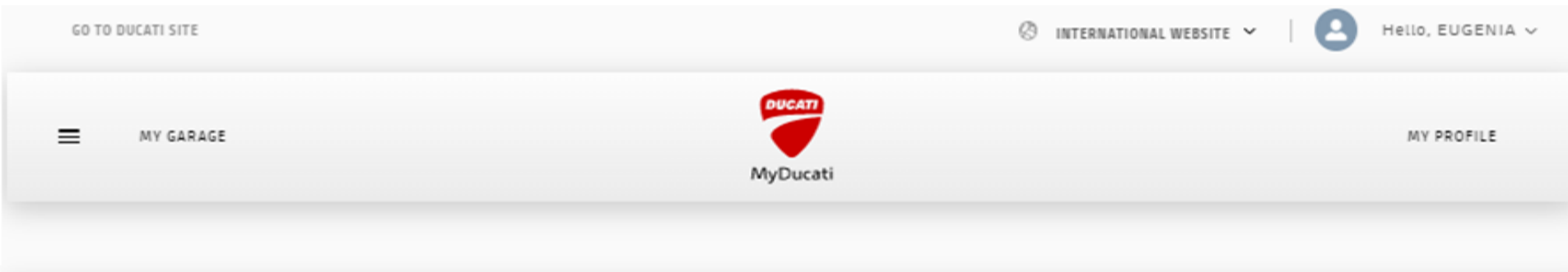
My Club



By clicking on the symbol at the top left  you will see the list of (currently active) MyDucati sections:

- › My Profile
- › My Garage
- › **My Club** → Click to access the DOC section





My Club

Joining a Desmo Owners Club means enjoying special privileges, such as: official communication from Ducati, the DOC card and other gadgets, free guided tour of the Ducati factory and Museum, special conditions to attend events like the World Ducati Week (WDW), all the Ducati Riding Academies (DRE), trade fairs like EICMA and access to annual agreements with Ducati partners and suppliers.

[JOIN A DOC](#)

In **My Club** section you can:

- › View the Clubs you are already registered with
If you don't see your Club on this page (scrolling down), report it to your President or write an email to club@ducati.com
- › Apply for registration to a Club by clicking on the **JOIN A DOC** button





Fill in all the mandatory fields:

- › Name (pre-filled)
- › Last Name (pre-filled)
- › E-mail (pre-filled)
- › Find a Club → see pag. 17
- › T-shirt Size
- › Type (Pilot, Fan, Passenger)
- › Cell Phone
- › Date of birth (not mandatory)
- › Street address
- › City
- › Zip/Postal Code
- › Country (pre-filled)

My Club

Join a DOC

Fill in the form to be contacted by the Club that will examine your request and allow you to join the big family of Desmo Owners Club.

* Required field

Name

EUGENIA

Last Name

Find a Club by Name



You can search the Club by typing its **Name**, whole or only partially.

Clubs corresponding to your search will be displayed.

Then select the Club and make sure the system has recognized the selection as valid.

PLEASE NOTE:

You won't find the clubs you are already registered in the list.

The screenshot shows a search form titled 'Find a Club *'. The search input field contains the text 'DOC BORG'. Below the input field, a dropdown menu is open, showing a list of results. The first result is 'DOC BORG PANIGALE' with a circular icon to its left. Below the search field, there are two more input fields: 'Type*' and 'Cell Phone*'. The 'Cell Phone*' field has a dropdown menu showing '+39' and a label 'CELL PHONE *'.

Find a Club by City


GO TO DUCATI SITE

INTERNATIONAL WEBSITE

Hello, EUGENIA

MY GARAGE

MY PROFILE


MyDucati

Find a Club *

BOLOGNA|

CLUB

DOC BORGIO PANIGALE

Type*

Cell Phone*

+39 CELL PHONE *

You can search for the Club by entering the City in which it is located.

Clubs corresponding to your search will be displayed.

Then select the Club and make sure the system has recognized the selection as valid.

PLEASE NOTE:

You won't find the Clubs you are already registered in the list.

Send the request


GO TO DUCATI SITE

INTERNATIONAL WEBSITE

Hello, EUGENIA

MY GARAGE

MY PROFILE


MyDucati

Zip/Postal Code*

Country*

IT

Processing of personal data

Ducati Motor Holding S.p.A ("Ducati"), as data controller, will process the personal data you provide to manage your registration to the Ducati Club within the limits set by the privacy policy available at the [following link](#)

SEND

When you have filled out the form in all its parts:

- › Read the **Privacy Policy** that you find at the link indicated
- › Click on the **SEND** button
The Club President will immediately receive an e-mail notification and can handle your request and contact you.

MyDucati

Contacts

For any problem related to your **MyDucati** account you can contact the **Ducati Customer Service** at contact_us@ducati.com

If you encounter problems with the **MyClub** section, you can write to the staff of your reference club or, if you don't have one, to the **DOC Office** at club@ducati.com

THANK YOU